



**The Violet Ray – Natural Health and Conscious Living Magazine**  
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June 2, 2009

**Re: Jim Mueller and the Transcontinental LGMC Team**

To Whom It May Concern,

Jim Mueller approached me several months ago to introduce Transcontinental's printing services to me for my free quarterly publication: The Violet Ray – Natural Health and Conscious Living Magazine. In our initial meeting, Jim was very helpful in sharing information not only about the services he provides but also about postal agreements and the magazine industry in general. Being new to this industry, I was so pleased to meet someone who was willing to share his industry knowledge. This helped me immensely and I felt that if we could find a solution that would fit my budget then Jim was the person that I wanted to do business with!

Upon re-assessing my printing budget, Jim came up with the perfect solution that fit my budget! Although the price was certainly right I still had a few concerns about switching printers due to my inexperience in this industry. However, Jim assured me that Transcontinental would assist me through this process. Between Jim, my customer service representative and the prepress technical support contact at Transcontinental the process of switching printers was surprisingly easy!

When the first issue was delivered I was elated with the outcome. The publication quality, crispness and resolution clarity was a hundred times better than the previous issues I had been publishing.

Jim has not only become my printing representative but he has also become my friend. He is a person I feel I can go to with any questions related to the publishing industry and he will provide advice and assistance wherever he can. This kind of service to me is priceless!

I would highly recommend Jim and the Transcontinental team for any of your printing projects. I assure you that you will not be disappointed and will have all the support you need!

Sincerest Regards,

Carol Uchtyl  
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